

Community Needs Assessment Survey
March 1, 2016

This survey is sponsored by the Mahoning Community Action Agency (MYCAP). We appreciate your prompt feedback.
Please return by March 20, 2016. Please circle the number that corresponds to your answer.

COMMUNITY SERVICES:

1. How would you rate each of the community services as it relates to the disadvantaged / low-income residents in Mahoning County? [EXCELLENT, GOOD, FAIR, POOR, DON'T KNOW]

	<u>EXC</u>	<u>GOOD</u>	<u>FAIR</u>	<u>POOR</u>	<u>DON'T KNOW</u>
a. fair housing	4	3	2	1	5 ___
b. roofing	4	3	2	1	5 ___
c. home weatherization	4	3	2	1	5 ___
d. assistance with utility payments					
1. Electric	4	3	2	1	5 ___
2. Gas	4	3	2	1	5 ___
3. Water	4	3	2	1	5 ___
4. Rent	4	3	2	1	5 ___
e. child care services	4	3	2	1	5 ___
f. fire protection	4	3	2	1	5 ___
g. ambulance service	4	3	2	1	5 ___
h. emergency 911	4	3	2	1	5 ___
i. mental health service	4	3	2	1	5 ___
j. garbage collection	4	3	2	1	5 ___
k. roads/highways/streets	4	3	2	1	5 ___
l. snow removal	4	3	2	1	5 ___
m. parks and recreation	4	3	2	1	5 ___
n. senior services	4	3	2	1	5 ___
o. transit /bus service	4	3	2	1	5 ___
p. library service	4	3	2	1	5 ___
q. postal service	4	3	2	1	5 ___
r. neighborhood grocery stores, fresh fruit/veggies	4	3	2	1	5 ___
s. school safety	4	3	2	1	5 ___
t. neighborhood watch programs	4	3	2	1	5 ___
u. access to counseling	4	3	2	1	5 ___

2. What service gaps are you aware of exist in Mahoning County for the disadvantage/low-income residents?

	<u>YES</u>	<u>NO</u>	<u>DON'T KNOW</u>
a. Veteran Services (holistic approach)	1	0	5 ___
b. Affordable housing for the homeless	1	0	5 ___
c. Workforce Development	1	0	5 ___
d. Jobs and Training	1	0	5 ___
e. Youth Programming/City Activities	1	0	5 ___
f. Senior Daycare/Programs and Activities	1	0	5 ___
g. Other			

3. Are you aware/knowledgeable of the services provided at MYCAP? [] Yes [] No

Name(optional) _____ Address: _____
 Zip Code: _____ Email: _____ Phone#: _____